BEECHWOOD SURGERY NEWSLETTER

www.beechwood-surgery.co.uk

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| **Quarterly Publication: September 2018** |  | **Edition 4** |

# **Message from the Practice Manager**

**Influenza Vaccinations**

Please support the surgery and have your flu vaccination here. We have 3 walk-in clinics:-

* Saturday 15th September: 8:00 – 11:00 am
* Wednesday 3rd October: 8:40 – 12 noon
* Monday 5th November: 8:40 – 12 noon

Plus **bookable appointments** throughout October & November. Please see overleaf for more details or speak to the Receptionist. Thank you for your support.

**Dr Andrew Burgess, Dr Vishvaraj Rathod & Dr Julekha:** We are pleased to announce that we have 2 new GP’s and 1 Registrar joining us. We look forward to welcoming them to the practice.

***Message from PPG***

# PPG Group

(Patient Participation Group)

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We are a group 10 interested patients which work with the practice to help look at issues from a patient perspective.

We meet at the practice every 3 months to discuss current issues at the Practice which affect patients and any concerns from patients.

Chair:- Robin Maillard

Deputy Chairs:-

* Roland Hopwood
* Barry Ford

**To contact PPG via** Email: [PPG.Beechwood@nhs.net](mailto:PPG.Beechwood@nhs.net)

Date of the next PPG Meeting:- November 2018

*The PPG have been concerned about the number of patients not arriving for appointments known as DNA’s.*

*Earlier this year we implemented a system that allows us to cancel an appointment, when we receive notification of the appointment on our mobile phones.*

*I am pleased to report that this system has meant a reduction of the number of DNA’s and the number is continuing to decrease.*

*This means that doctors are not wasting valuable time waiting for a ‘no show’ with the effect that waiting times for appointments can be reduced.*

*Can we ask that we keep this up as this allows the surgery to meet our needs more efficiently.*

**Thank you – Robin Maillard**

**FLU CLINICS**

**OPEN CLINIC DATES**

|  |  |
| --- | --- |
| **DATE** | **TIME** |
| Saturday 15th September | 8:00 – 11:00 am |
| Wednesday 3rd October | 8:40 – 12 noon |
| Monday 5th November | 8:40 – 12 noon |

**BOOKABLE APPOINTMENT CLINICS**

|  |  |  |  |
| --- | --- | --- | --- |
| **OCTOBER** | **MORNING / AFTERNOON** | **NOVEMBER** | **MORNING / AFTERNOON** |
| Thursday 4th October | Morning | Thursday 1st November | Morning |
| *Friday 5th October* | *Afternoon* | *Friday 2nd November* | *Afternoon* |
| Monday 8th October | Morning | Tuesday 6th November | Morning |
| *Tuesday 9th October* | *Afternoon* | Wednesday 7th November | Morning |
| Wednesday 10th October | Morning | *Thursday 8th November* | *Afternoon* |
| *Thursday 11th October* | *Afternoon* | Friday 9th November | Morning |
| Friday 12th October | Morning | *Monday 12th November* | *Afternoon* |
| Monday 15th October | Morning | Tuesday 13th November | Morning |
| *Tuesday 16th October* | *Afternoon* | Wednesday 14th November | Morning |
| Thursday 18th October | Morning | *Thursday 15th November* | *Afternoon* |
| *Friday 19th October* | *Afternoon* | Friday 16th November | Morning |