**WELCOME TO BRAMBLES**

**The out of hours hub for Brentwood Patients run by Accountable Care Enterprise LTD is formed of your local GPs and Nurses.**

**If you have any concerns or queries relating to the service you receive today please contact the General Manager by email:** [**ace.ltd@nhs.net**](mailto:ace.ltd@nhs.net)

**General Manager, ACE Ltd, C/O Deal Tree Health Centre, Blackmore Road, Doddinghurst, Brentwood, CM15 0HU.**

**If you are not satisfied with the response you receive from ACE Ltd please contact Complaints at Basildon and Brentwood Clinical Commissioning Group, Phoenix Court, Christopher Martin Road, Basildon, SS14 3HG. Telephone 01268 594350**

**Email:** [**bbccg.complaints@nhs.net**](mailto:bbccg.complaints@nhs.net)

**Alternatively you can contact the ombudsman at Millbank Tower, 30 Millbank, Westminster, London SW1P 4QP. Telephone 0345 0154033**