Beechwood Surgery

Patient Participation Group

Meeting held Monday 13 November 2017

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| ***Minutes of last meeting******Matters Arising from previous meeting:-***1. *Reception Area*
2. *Disabled Access*

***AGENDA***1. *PPG Group Role*
2. *Complaints*
3. *Newsletter*
4. *Staff*
5. *Staff Uniform*
6. *Brentwood Practices Extended Hours*

***Any Other Business:***1. *CCG Annual Meeting Feedback*
2. *Information Evenings*
3. *Carers Champion*
4. *Meeting Time Change*

***DNA figures are****January 156* *February - 160**March – 193**April – 147**May – 201**June – 264**July – 216**Aug – 250**Sept – 184**Oct - 240****Dates of next meetings***The next meetings will be held at 2.00 pm on Monday:**12th February 2018*****Meeting dates for 2018:-***14th May 201813th August 201812th November 2018 |  |