Beechwood Surgery

Patient Participation Group

Meeting held Monday 13 November 2017

|  |  |
| --- | --- |
| ***Minutes of last meeting***  ***Matters Arising from previous meeting:-***   1. *Reception Area* 2. *Disabled Access*   ***AGENDA***   1. *PPG Group Role* 2. *Complaints* 3. *Newsletter* 4. *Staff* 5. *Staff Uniform* 6. *Brentwood Practices Extended Hours*   ***Any Other Business:***   1. *CCG Annual Meeting Feedback* 2. *Information Evenings* 3. *Carers Champion* 4. *Meeting Time Change*   ***DNA figures are***  *January 156*  *February - 160*  *March – 193*  *April – 147*  *May – 201*  *June – 264*  *July – 216*  *Aug – 250*  *Sept – 184*  *Oct - 240*  ***Dates of next meetings*** The next meetings will be held at 2.00 pm on Monday:    **12th February 2018**  ***Meeting dates for 2018:-***  14th May 2018  13th August 2018  12th November 2018 |  |