Beechwood Surgery

Patient Participation Group

Meeting held Monday 12th February 2018

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| ***Matters Arising from previous meeting:-***   1. *Reception Area* 2. *Disabled Access* 3. *CCTV* 4. *Newsletter* 5. *CQC Report* 6. *Staffing Update* 7. *DNA’s and Communication* 8. *Extended Hours Feedback*   ***Any other business***   1. *Heating* 2. *Parking* 3. *Confidentiality*   ***DNA figures are***  *February 2017 - 160*  *March 2017– 193*  *April 2017 – 147*  *May 2017 – 201*  *June 2017– 264*  *July 2017– 216*  *August 2017– 250*  *September 2017 – 183*  *October 2017– 240*  *November 2017 – 197*  *December 2017- 194*  *January 2018 - 187*  ***Dates of next meetings*** *The next meetings will be held at 2.00 pm on Monday:*    *14th May 2018*  ***Meeting dates for 2018:-***  *14th May 2018*  *13th August 2018*  *12th November 2018* |  |