Beechwood Surgery

Patient Participation Group

Meeting held Monday 12th February 2018

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| ***Matters Arising from previous meeting:-***1. *Reception Area*
2. *Disabled Access*
3. *CCTV*
4. *Newsletter*
5. *CQC Report*
6. *Staffing Update*
7. *DNA’s and Communication*
8. *Extended Hours Feedback*

***Any other business***1. *Heating*
2. *Parking*
3. *Confidentiality*

***DNA figures are*** *February 2017 - 160**March 2017– 193**April 2017 – 147**May 2017 – 201**June 2017– 264**July 2017– 216**August 2017– 250**September 2017 – 183**October 2017– 240**November 2017 – 197**December 2017- 194**January 2018 - 187****Dates of next meetings****The next meetings will be held at 2.00 pm on Monday:**14th May 2018****Meeting dates for 2018:-****14th May 2018**13th August 2018**12th November 2018* |  |